

Knot Notes...



QUIPU GROUP LLC
services, products and consulting

KNOT NOTES AUGUST 2015

How is it possible that the end of summer is right around the corner? ALA Annual in San Francisco is a fading memory, and we're already busy planning for the [Public Library Association Conference](#) which will take place here in Denver in April 2016. It's been a busy few months since the last Knot Notes - take a moment to catch up on what we did this summer!—*The Partners of Quipu Group*

eCARD Welcomes New Customer, Anticipates Web Integration Upgrade

In May 2015, Lake County Public Library ([LCPLIN](#)) adopted Quipu Group's [eCARD](#) service for registering patrons online to their Polaris ILS. In addition to address verification/standardization, Lake County also has the unique position of being in an area with overlapping library districts in their county. Quipu Group worked closely with LCPLIN and the Indiana state government to be able to discern whether a patron's address was indeed located within LCPLIN's library district before allowing registration. Two additional library systems will be joining the ranks of eCARD clients shortly - watch for that announcement soon!

Coming soon for eCARD from Quipu Group: Version 3, which will allow for greater and smoother integration into the library's website.

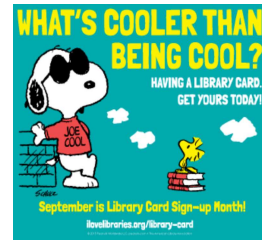
PITS (Patron Incident Tracking System) Updates

We are pleased to announce that the [Pikes Peak Library District](#) (CO) came on board as a PITS client in April. Pikes Peak Library District (PPLD) is the second largest library district in the State of Colorado. It serves more than half a million residents in El Paso County providing library service throughout the 2,090 square miles of its service area. PPLD's 15 facilities, online resources, and mobile library service provide access to resources that are critical to the public, making it a vital force for individual and community transformation for 50 years. Quipu Group is delighted to have PPLD among its clients. We have to admit blushing a bit when David Glenn, Chief of Security at PPLD, sent us a note saying that the PITS "system provides a superb vehicle to document, store, and recall information regarding library incidents in an easy to use format."

[PITS](#) Version 1.5 was released in early August, and among the many upgrades and enhancements, the ability to find, compare and merge similar incidents may be the most powerful. This enables the library to track offenders across the system and build stronger cases for suspension

DATES TO REMEMBER

September 2015, [National Library Card Sign-up Month](#)



Oct. 14-16, 2015: [Association of Bookmobile & Outreach Services](#), Pheasant Run Resort, St. Charles, IL

Nov. 5-8, 2015: [American Association of School Libraries](#), Columbus, OH

Nov. 12-15, 2015: [Library and Information Technology Association Forum](#), Minneapolis, MN



THINGS WE LIKE

Willie Nelson is the 2015 recipient of the [Gershwin Prize for Popular Music](#),

or banning from facilities. Other enhancements include faster image upload and automatic archival processing.

ePASS Continues to Thrive

Contra Costa County Library and 511 Contra Costa recently announced that they would again team up to promote the use of public transportation by offering [free BART tickets](#) to Contra Costa County Library cardholders with Discover & Go (ePASS) reservations, for use during the months of August, September and October. The Contra Costa Transportation Authority's Half Cent Sales Tax For Transportation Improvements (Measure J) and the Bay Area Air Quality Management District's Transportation Fund for Clear Air are funding this BART ticket offer. The promotion is intended to encourage the use of public transit to access museums and is not a need-based program.

Quipu Group continues to improve on ePASS features, and is currently working with Discover & Go to implement a new SSL URL structure for patrons to connect to the service.

A ["how-to" guide](#) for partnering with cultural institutions with ePASS is available on the Quipu Group website.

CONSULTANT'S CORNER

[CLiC Courier Management](#) system has been revised to allow for easier use by CLiC libraries and CLiC staff to manage their courier service. CLiC transports over 6 millions items a year with costs, on average, about \$0.25 to \$1.00 per item

Quipu Group is close to finishing a revamp of Innovative Users Group (IUG) conference system to allow for easier presentation submittal and managing their conference. Quipu Group will once again be participating at the IUG Conference in San Francisco, Spring 2016.

Last but not least, Quipu Group has recently begun work in partnership with Carson Block Consulting on a project with Boulder Public Library, Carnegie Branch. Following the development of procedures and policies for electronic asset procurement and management, the project will move on to selection of a full digital system.

awarded by the Library of Congress.

[Nationwide Grants Give Groups Chance to Learn Latino Culture, History](#)
(NBC News)

[The Rise of Phone Reading](#)
(WSJ)

