

# Knot Notes...



QUIPU GROUP LLC  
services, products and consulting

## KNOT NOTES February 2016

Lots of talk among the Quipu partners on the upcoming stretch - Innovative Users Group Meeting in just a couple of weeks in San Francisco, and then right on the heels of that, the Public Library Association conference right here on our own stomping grounds, Denver. If you're going to be at IUG or PLA, please [drop us a line](#). We would love to meet you in person!—*The Partners of Quipu Group*

### Capture New Patrons with eCARD

Today, tomorrow, or in September ([National Library Card Signup Month](#)), one of the most important things you can do is make it easy for all members of your community to get a library card. eCARD has made it possible for thousands (maybe trillions?) of patrons across the country get signed up online for a library card, and using that card immediately\*!

The eCARD online patron library card registration and address verification verifies and standardizes the address information entered by the patron in real time. Zip+4 enhancement allows libraries to maximize GIS mapping that can be used for service assessment and funding purposes.

At the risk of namedropping, Los Angeles Public Library, Sno-Isle Public Library, and Phoenix Public Library couldn't be happier with their eCARD service and support.

\*Don't want to do this? You don't have to - there are options galore for eCARD, depending on your needs. Just ask us, we start from Yes.

### Catching Up with STEAMBank

Quipu Group is working in collaboration with [Contra Costa County Library](#) and California State University East Bay [Institute for STEM Education](#) to implement a customized solution which allows students to find outside-of-schooltime events that will further their STEAM (science, technology, engineering, arts, math) education. The system has been christened STEAMBank.

The pilot project, being run across a dozen school and public library districts, will run through the 2016 spring semester and summer sessions for the participating high schools.

[STEAMBank](#) is funded by a grant from the California State Library with funds provided by the Library Services and Technology Act.

### Taking a Look at PITS (Patron Incident Tracking System)

The best part of collaborating with customers on products and services is the feedback we get from library practitioners and administrators. This is exactly the case with PITS, which will benefit from this input with two major releases and two updates scheduled for 2016.

## DATES TO REMEMBER

March 15-18, 2016 - San Francisco, CA, [IUG 2016 Conference](#), Booth #31



skyline

April 5-9, 2016 - Denver CO, [Public Library Association 2016 Conference](#), Quipu Group, Booth # 959 (PLA Silver Partner)

June 23-28, 2016 - Orlando FL, [American Library Association 2016 Annual Conference](#)

August 13-19 - Columbus OH - [IFLA World Library and Information Conference](#)

## OUR LIBRARIES ARE THE GREATEST:

Prose Bowl at Sno-Isle Public Libraries: [The Winner Is ...](#)

Lake County (IN) Public Library's [Awesome Box](#)

(and more on [Awesome Box](#))

Loudoun County Public Library's [Rhyme On!](#) Adult Poetry Writing Contest



What's on the horizon? The release in March will contain new suspension and top perpetrator reports, responsive design suspended perpetrator lists, and several new features for administrators. Watch this space for continuing developments!

### CONSULTANT'S CORNER

Melissa will be working with two new clients in Texas and Virginia on projects related to ILS Needs Assessment and the development of functional requirements. Projects related to Digital Asset Management Systems are still moving ahead! Melissa is furiously loading records for one client into CONTENTdm—just finished one collection that had over 50,000 records. An RFP for another client is going through final review and will hopefully be released very shortly. With Melissa's current group of consulting projects, she is working with libraries in all of the the Lower 48 time zones!



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