

# Knot Notes...



QUIPU GROUP LLC  
services, products and consulting

## KNOT NOTES February 2017

Equal and fair access for all to library resources is very much in the news today, and it is as important to the partners of Quipu Group as it is to our library customers. We are proud to design and support products and services which allow libraries to protect patron privacy, help secure staff and patron safety, and make it possible for communities to have instant access to their libraries' physical and virtual resources. Have an idea for something that can help you better serve your patrons? Tell us - you are our greatest inspiration!

### ePASS in the Spotlight

Hope you all caught the February 15, 2017 round-up in Library Journal on library museum pass software applications ... Wait, you didn't? Check it out [right here](#) - and we don't mean to brag, but to roughly quote the old Irving Berlin song, "anything they can do, we can do better!" [ePASS](#) makes it easy and painless for library patrons to access and reserve museum passes, anywhere, anytime, paperlessly. For libraries and participating cultural institutions, implementation and maintenance is a snap. Call us today for more information and a demo!

### What's New at Quipu Group?

Time for the big reveal! Quipu Group is delighted to announce that Carol Gyger, a veteran of libraryland, has joined our merry band. Carol Gyger has known "The Folks" at Quipu Group for about 15 years, give or take. They have crossed paths many times in their library worlds and have always loved working together. So the timing was perfect when Carol was looking for a change and Quipu Group was growing. Some matches are just "meant to be" and this is one of them!

Carol (at right) has 25 years of experience in the library world, all at Poudre River Public Library District in Fort Collins, Colorado. She started as a part time shelver when her children were young and worked her way around different departments, settling in systems. Carol spent over 10 years as the Integrated Library Systems Administrator and over five years as the library's IT Manager. She was active for many years in the Innovative Users Group, serving on the Steering Committee (and as IUG Chair!) and giving many presentations at regional and national conferences.

Through all the projects she has lead, helped with or nurtured along, Carol has worked to make things easier and more efficient for staff and library customers. Her motto? "If a computer can make your work easier, let's figure out how to do it. And then you'll have time to do the things that humans do so well."

Carol is currently working with the Quipu Group partners on software testing and is looking forward to helping with product demos, technical support, and customer communications. Feel free to drop her a line at [carol@quipugroup.com](mailto:carol@quipugroup.com), or visit with her at IUG 2017!

### eCARD Customer Base Grows

In eCARD news - welcome to [Toledo Lucas County Public Library](#) (OH), joining our growing list of customers! Located in northwestern Ohio, TLCPL is home to the fifth largest collection in the state of Ohio, and with 18 branches, serves over 500,000 patrons annually, with almost one million resources checked out each year.

### On the Road Again! CIL, IUG and TXLA 2017

Going to [CIL 2017](#)? If so, put this session on your schedule - *Community Relationships with Collaborative Apps*, presented by Paula MacKinnon, Interim Director, Califa Group, with Melissa Stockton, partner, Quipu Group - all happening on Tuesday, March 28, from 3:15-4:00 PM.

## DATES TO REMEMBER

March 28-30, 2017 -  
[Computers in Libraries](#),  
Arlington VA



April 2-5, 2017 - [IUG](#),  
National Harbor MD, Booth  
#23

April 19-22, 2017 - [TXLA](#),  
San Antonio TX, Booth 2902



Innovative Interfaces users will be converging at the Gaylord National Resort and Convention Center April 2-5. The [annual conference](#) consists of a one-day Pre-Conference for new users and three days for all users. Robert Anderson from Quipu along with representatives from Sno-Isle Libraries, Pierce County Library, Toledo Lucas County and London Public will be presenting on *Customized Online Patron Registration Using eCARD* at Session: K03, April 4, 2017 10:30am - 11:30am. Come hear what some Sierra and Polaris libraries have done with their online patron registration with the help of Quipu Group and their eCARD product, which offers form customization, address verification, and patrons qualification, among other features.

We love going to [TXLA](#)! Robert Anderson and Melissa Stockton will be waiting for you to visit booth 2902 in San Antonio in April - come tell us how Quipu Group can serve your library, staff and patrons!



#### THINGS WE LIKE

[2017 Librarian of the Year](#) - Jill Bourne, San Jose Public Library

[Carla Hayden](#) Thinks Libraries Are a Key to Freedom

[#LibrariesRespond](#) - 10 Things Your Library Can Do For 2017 and Beyond

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