

Knot Notes...



QUIPU GROUP LLC
services, products and consulting

KNOT NOTES February 2018

A Special Tribute to Two Industry Leaders

One of the best things about being part of the library industry is that it is relatively small, which means the chance of knowing someone truly wonderful is good - but knowing two of the best is incredibly special.

Duncan Smith and Roger Rohweder of [EBSCO/Novelist](#) have impressed me since we first met back in the nascent CARL ILS days. Novelist was an amazing product that was just getting started but was obviously their brain child. The two of them had what it took to succeed, a person with a vision and another with great programming skills. The respect they had for each other was just a natural part of their working relationship. Back in the day, everything revolved around what was to be announced or demonstrated at ALA conferences. This made for some very late nights and furious testing time leading up to Annual or Midwinter. Duncan and Roger were not immune to this cycle, however, they handled it with much more grace than some of the rest of us!

Over the course of 25 years Duncan and Roger have continued to grow Novelist, one of the first services which truly started to bring professional library knowledge to computer searches. They helped create the tools that brought reader's advisory assistance to anyone, anywhere.

All of this is added to the fact that both of these men are extremely smart, friendly and caring! The partners of Quipu Group send a heartfelt best wishes to Roger, who is going to attempt retirement, and Duncan, who will be taking his place at EBSCO working on strategic planning for public library services.
- Melissa

*Check out this [wonderful tribute](#) from EBSCO!

New Customers for eCARD!

As a Denver-based company, we are especially delighted to share the news that [Denver Public Library](#) has implemented Quipu Group's eCARD system throughout its 26-branch system. Jennifer Hoffman, DPL's Manager, Books and Borrowing, reports "Quipu's eCARD address verification service supports our vendor agreements and eCARD email confirmations allow us to clarify card benefits, connecting new library customers with information to enhance their library experience."

Excitement is building at [Somerset County Library System of New Jersey](#) (SCLSNJ) as the March 1st launch of eCARD gets closer. "Somerset County residents have had the ability to apply for a card online before, but staff had to manually check the patron's eligibility for a card, and the patron sometimes didn't get a response for a day or two," states SCLSNJ Director of Operations, Lynn Hoffman. "With eCARD, we're looking forward to automating the eligibility determination, giving patrons feedback as soon as they apply. And the integration with CARL.X

DATES TO REMEMBER



Visit Quipu Group at #545 at [PLA 2018](#), March 21-23!



[Museums and the Web 2018](#), Vancouver, BC, April 18-21



[IFLA METLIB, Belgrade, Serbia, May 13-18](#)

THINGS WE LIKE



[Library Sleevefacing](#)

Yes, it's a thing!
Guaranteed to make you smile.



[Library of Congress Co-Commissioned Composition Wins Grammy!](#)

"Viola Concerto" was co-commissioned with the Curtis Institute of Music, the Aspen Music

means that new cardholders can start using our research and download resources right away."

Interested in eCARD for your library system? [Contact us](#) for details and a quote today!

Quipu Group on the Road

If by some chance you miss visiting with Quipu Group at PLA in Philadelphia, here's hoping you can catch up with us later this spring! There are two great opportunities in April - [COSUGI](#) (Customers of SirsiDynix User Group) in Atlanta, April 16-18, and [IUG](#) (Innovative Users Group) in Orlando, April 24-26. Just [contact us](#) if you'd like to set up a meeting time at either of these conferences!

Festival and the Nashville Symphony.

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